

APMG-International Change Management™ Foundation & Practitioner Classroom



Change Management is associated with the effects and management of change; this is primarily within organisations where change can have greater impact.

This five day course conforms to the syllabus for those delegates wishing to gain both Change Management Foundation & Practitioner level qualifications. This qualification is based on the theory and application of change for the individual, change for the organisation, communication and stakeholder engagement and change management best practice.

TARGET AUDIENCE

The Foundation & Practitioner qualification is aimed at anyone that is aspiring to become a Change Manager. It is also relevant to other staff involved in the change process. This could include:

- ✓ Change leaders (e.g. Senior Responsible Owners)
- ✓ Change Managers
- ✔ Portfolio Managers
- ✓ Organisational Development Managers
- ✔ Change 'agents' (e.g. Business Change Managers)
- ✔ Change implementers (e.g. Programme/Project Managers)
- ✓ Change support (e.g. Programme/Project Office) and Operational Line Managers/staff

PRE-REQUISITES

There are no pre-requisites required to begin this five day Change Management course, however please note you must pass the Foundation exam before you will be allowed to take the Practitioner exam.

DURATION

This is a five day course leading to the Change Management Foundation examination, which is scheduled to take place on day three and the Change Management Practitioner exam, which is scheduled to take place on day five.

ACCREDITATION

Foundation Exam Format

- ✓ Multiple choice
- ▼ Four sections, total of 50 questions
- ✓ 25 marks required to pass (out of 50 available) 50%
- ✓ 40 minutes duration
- ✓ Closed-book

The Foundation qualification is also a pre-requisite for the Practitioner qualification.

Practitioner Exam Format

- ✓ Objective testing
- ✓ Four questions of 20 marks each
- ✓ 40 marks required to pass (out of 80 available) 50%
- ✓ Two and a half hours duration
- Restricted open book manual and candidate guide only.

Scheduled Dates & Prices

See our latest public schedule at www.ilxgroup.com for dates, venues and prices.

Reservations & Information

To reserve your place on this course, or to find out more about in-house courses, please contact your local training advisor or email contactus@ilxgroup.com for further assistance.

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BENEFITS OF THIS QUALIFICATION

For the individual

- Understanding of why and how change needs to be adapted
- Identifies factors surrounding people's reaction to change
- Provides tools and techniques that assist in the delivery of change
- ✓ Introduces models to understand your organisation and change
- ✓ Complements PRINCE2® & MSP®

For the business

- Helps to reduce the risk of failure or delay during change implementation
- ✓ Helps understanding of how employees may react
- ✓ Introduces models to help understand how to implement change
- ✓ Identifies risk factors to consider when introducing change
- ✓ Identifies the attributes of leadership required
- Provides an understanding of why and how the delivery of change needs to be adapted
- ✓ Helps improve stakeholder engagement with change

ABOUT ILX GROUP (ILX)



ILX Group is a global all-in-one provider of Best Practice Learning Solutions. ILX delivers Portfolio Programme & Project Management, IT Service Management, Risk Management and Business Financial Literacy learning solutions. The Best Practice courses are delivered through a blend of classroom, workshops, e-learning and mobile platforms.

ILX is a market leader in PRINCE2 training and has provided Best Practice learning to more than 250,000 people across 5,000 organisations in over 100 countries. ILX works closely with its clients to deliver industry standard qualifications and helps organisations to deliver continuous workforce improvement. The company and its multi-lingual trainers can support customers around the world with local offices also in the UK, Middle East, India, Australia and New Zealand.

For further information visit www.ilxgroup.com or follow us on Twitter twitter.com/ilxgroup, Facebook facebook.com/ILXGroup, or LinkedIn linkedIn.com/company/ilx-group-plc.

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Leading provider of Project,

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+96% Customer Satisfaction 5,000 Worldwide Corporate Clients

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